

GATE OPENER

Under the terms of this warranty, **MSUSA LLC** guarantees that the electric motors in the following garage door openers (hereinafter the "Product") will be free of defects in materials and workmanship (durability guarantee) for the period specified in the following table from the date of first purchase ("Warranty Period"):

Product designation| Guarantee period

(CSW24UL | Operator Warranty: 7 Years Residential, 5 Years Commercial

CSW200501UL | Operator Warranty: 7 Years Residential, 5 Years Commercial

CSW200101UL | Operator Warranty: 7 Years Residential, 5 Years Commercial

LA400PKGUL: 2 years....)

The warranty does not cover any other parts of the product or the whole product.

Faults claimed by the buyer shall be resolved at our discretion, at our expense, throughout the warranty term by repair or supply of new or overhauled components. This applies in claims for damages, regardless of the legal basis for the claim. This exclusion does not apply in instances of bodily harm, or illness, or if we act with malice or gross negligence. The preceding disclaimer is likewise null and void if we are held responsible under product liability laws or if we breach key contractual commitments that jeopardize the achievement of the declared goal.

All claims under this warranty shall expire within **12 months**. The primary warranty claim's limitation period begins when you are aware of, or negligently unaware of, the product's fault. The limitation period for secondary claims starts when the repaired or replaced goods are delivered to you.

Claims under this guarantee shall only exist if the following conditions are met:

- The product has no damage from being used for a purpose other than what it was designed for, as specified in the Installation and Operating Instructions.
- There are no signs on the goods that imply repairs or other interventions that have not been permitted by us.
- Only our certified accessories were installed in the product.

Procedure in case of a warranty claim

Within the warranty term, contact the dealer where you purchased the product with proof of purchase. They will process your warranty claim.

The warranty does not cover the expenses of dismantling and reinstalling a product.

This warranty is only valid if you provide proof of purchase (original invoice, sales receipt, or cash receipt) from our authorized retailer or craft business where you bought the goods. The receipt must include the date of purchase as well as the dealer's or craft business's name and address. Only the original purchaser of the goods is covered by the warranty. This warranty cannot be transferred to another buyer if the original purchaser of the product sells it to another customer (e.g., on eBay or Amazon).