

GATE

MSUSA LLC has been famous for its quality and meticulous attention to detail. The key to uncompromising quality lies in our well-trained craftsmen and quality inspection process.

Satisfaction Guarantee

You can return your item in its original condition **within 30 days** for a full cash refund or exchange

Nonrefundable **after 30 days** will be subject to a **20%** restocking fee. If the return is due to our error, we will reimburse the shipping charges.

6-Month Limited Warranty

The paint, coatings, and finishes of all **MSUSA LLC's gates** are covered by a 6-month limited warranty. This limited guarantee does not cover minor discoloration because all outdoor coatings fade over time due to environmental factors.

Customers should promptly inform **MSUSA LLC** if factory-applied paint, coatings, or other protective barriers peel, flake, or systematically degrade. The 6-Month Limited Warranty may be voided if an issue is not reported in a timely manner.

10-Year Limited Warranty

Under normal use, all **MSUSA LLC** gates are covered by a 10-year limited warranty against manufacturing defects in materials and workmanship. The 10-Year Limited Warranty shall be voided if the product is damaged due to incorrect installation or use.

Warranty limitation

The warranty of **MSUSA LLC** does not cover the cost of removal, installation, labor, freight, inconvenience, or consequential damage. Customers must return faulty products to the original location of purchase and present the original receipt, and all product returns must be pre-approved by **MSUSA LLC**. All limited product warranties are non-transferable.

No less than every three (3) months, all **MSUSA LLC** gates must be examined for both cosmetic and structural manufacturing faults. Failure to examine the product regularly and inform **MSUSA LLC** in a timely manner will invalidate the warranty.

To qualify for warranty coverage, any gates installed **within 50 miles of a coastline or major body of water** must have the **Seacoast finish**. All warranties will be invalid if any product is installed in a position that exposes it to direct and regular contact with water, other than natural precipitation and purposeful cleaning.

The following limited product warranties apply only to metal gates offered by **MSUSA LLC**, not to automated equipment, electrical devices, or installation services.